

Contract for the provision of assistant services

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.....2024

Company **GENERATION WORLD LTD**, address for correspondence: 167-169 Great Portland Street, 5th Floor, London, England, W1W 5PF, registration number: 13891894, referred to as the "Service Provider", represented by Director Liubovi V. on the one hand,

Company..... hereinafter referred to as the "Customer", represented by, on the other hand, hereinafter collectively referred to as the "Parties", have entered into this Contract or the provision of assistant services (hereinafter referred to as the Contract as follows:

- 1) Under this Contract, the Service Provider shall, at the request of the Customer, provide services aimed at checking the quality of products (goods) for (___),
- 2) The Customer undertakes to pay for the services according to the invoices and this Contract. This Contract is the application for the provision of services.
- 3) The total cost of providing services is **EUR** (.....). The result of the service is assistance in obtaining a document confirming the quality of the Customer's products.
- 4) After signing this Contract, the Customer provides the Service Provider with all the powers necessary for the assistant to conduct quality control of its products and issue the needed document.
- 5) This Contract is made in 2 (two) copies having the same legal force. The digital (scan) copy of this Contract, signed by the Parties, has full legal force.
- 6) Product List:
- 7) The Service Provider will provide the services specified in the Contract by the Parties, with appropriate quality, in full.
- 8) The Service Provider undertakes to provide the services in person, or, if necessary, with the involvement of the necessary specialists and Authorized Bodies.
- 9) The Parties have agreed that the Service Provider has the right to engage third parties in the provision of services without requiring additional coordination with the Customer. However, the Service Provider retains responsibility for ensuring the proper performance of services by any third party involved.
- 10) If the Customer needs to check the quality of additional products not specified in clause 4 of the Contract — Parties are required to enter into an additional Contract.
- 11) Upon completion of the product quality control process (registration process), the Service Provider will promptly notify the Customer via email and provide them with a link to access the digital document confirming the quality of goods, meeting the Contract's stipulated requirements.
- 12) Within 3 (three) business days after receiving the notice with a link to a digital document mentioned in clause 11 of this Contract- the Customer is obliged to pay for the services of the Service Provider. In this case, the payment day will be the date the Bank issues a document confirming the fact that the payment was made in full, according to the invoice for payment and the Contract.
- 13) If payment for the Service Provider's services is delayed by more than 3 (three) banking days, the Customer is obligated to pay the Contractor a penalty amounting to 0.01% of the unpaid balance for each calendar day of delay in payment.
- 14) The Customer is obliged to ascertain in advance the payment procedure and prepare to pay the full cost of the Service Provider's services.
- 15) Any additional requirements of the Banks and other financial and regulatory authorities cannot be a reason for the delay in payment for services. The Customer is obliged to obtain information in

advance about the mechanism and procedure for payment at the Bank, as well as the necessary documents.

16) The Service Provider is entitled to ask the Customer for the required information and documents, including making copies of those provided by the Customer, in order to fulfill obligations outlined in this Contract.

17) The Service Provider may terminate the provision of services under this Contract if the Customer fails to provide the necessary information and documents, as well as if the Customer violates the payment terms for the services until the funds are received by the Contractor.

18) The Service Provider shall send a notice of the need for full payment (100%) for the services if the services were provided in full in respect of each product declared by the Customer specified in clause 6 of the Agreement.

19) The Customer is obliged to check the quality of the services provided by the Service Provider and after that sign the Act of Services provided. Payment by the Customer for services is a confirmation that all services were provided in full.

20) The Service Provider sends the original documents to the Customer only after full payment for the services and receipt from the Customer of the scanned copy of signed Act services provided.

21) This Contract enters into force upon signature and is considered terminated upon receipt by the Service Provider of the Act of the services provision.

22) If the correct digital copy of the Act of Services provision is not provided within 15 (fifteen) business days after receiving a link to a document confirming the quality of the products and the invoice for payment for services at the Bank, the Customer exempts the Service Provider from fulfilling the obligation under the Contract.

23) In the event of a delay in paying for the Service Provider's services, a notification will be sent to the Customer from the e-mail address indicated on the Service Provider's website. If the delay in payment for services is more than 5 (five) days, the provision of all services may be canceled, without any consequences.

24) If the service cannot be provided due to the fault of the Service Provider, in line with the object and purpose of the Contract, they must notify the Customer within 10 (ten) days. In such instances, the prepayment made will be refunded (excluding any bank commissions).

25) The Service Provider provides to the Customer with consulting services aimed at obtaining the necessary document confirming the quality of products, and information on the cost and status of services.

26) The Service Provider guarantees the proper quality of the provision of services and informs the Customer about the progress of the provision of services under this Contract.

27) The Customer submits to the Service Provider information, documents, samples (if needed), and powers necessary to fulfill its obligations under this Contract, by the written requests of the authorized representatives of the Service Provider from the e-mail indicated on the Service Provider's website.

28) The Service Provider's request for a package of documents and information necessary for the provision of services may be sent via e-mail to the Customer's email address.

29) The Customer pays for the services to the Service Provider (50% (.....EUR) before the start of the provision of services and 50% (..... EUR) after the completion of the services). The Customer is obliged to pay for the services by transferring the amount indicated in this section to the bank account. The Customer also pays all additional fees, taxes, bank charges, and postal expenses associated with sending documents and transferring payment for the provision of services.

30) The Customer reserves the right to decline executing the Contract before the service provision is finalized. In such instances, the Customer must issue a Notice of refusal via email at least 25 (twenty-five) working days before the service completion date. At the same time, the prepayment made by the Customer is not refunded, and the Parties will not have any claims.

31) The Service Provider sends to the Customer a list of required documents, terms, and conditions of cooperation in a commercial proposal by e-mail.

32) The Parties are entitled to request from each other any information and decide on the start of the provision of services, before signing this Contract.

33) In case of violation of the terms of the Contract, the Customer accepts and will cover all additional costs associated with the collection of debts for the provision of services to the Service Provider, including legal and other expenses.

34) The Parties verified that this Contract does not contradict the legislation governing the provision of services in their countries.

35) For failure to fulfill or improper fulfillment of the terms of this Contract, the Parties shall be liable in accordance with the current legislation of Dutch Arbitration Association (DAA) (<https://www.dutcharbitrationassociation.nl/>), as well as in accordance with this Agreement.

36) The Service Provider is not responsible for the accuracy of the information provided by the Customer, documentation and information, as well as for the economic consequences arising in connection with this (including possible losses, including lost profits), delays in the provision of services.

37) All disputes and disagreements arising in the course of the execution of this Contract are resolved by the parties through negotiations (in the complaint procedure). In case the Parties do not agree on contentious issues, disputes are submitted to the Dutch Arbitration Association (DAA) (<https://www.dutcharbitrationassociation.nl/>) in the manner prescribed by the Netherlands' legislation.

38) The Parties agreed that the decisions of other courts, as well as other regulatory bodies and arbitration bodies, cannot be applied to the terms of this Contract.

39) The Parties are not obliged to fulfill their obligations under this Contract in the event of force majeure circumstances occurring after the Contract's conclusion. These circumstances may arise due to extraordinary events that cannot be foreseen or prevented. Force majeure circumstances are events beyond the control of the Parties to the Contract. This includes occurrences such as earthquakes, floods, fires, hurricanes, riots, strikes, actions by governmental bodies, or any military actions that impede the fulfillment of the terms of this Contract.

40) The Service Provider must treat confidentially all the technical and commercial information that the Customer reveals to or provides to the Service Provider. For this agreement "confidential information" shall include:

Information communicated to the Service Provider by the Customer or an affiliate, whether in digital format, in writing, orally or visually, pertaining to any of the Products, including but not limited to its method of manufacture processing, handling, maintenance or utilization thereof,

(i) Information that directly or indirectly affects the Customer's business.

(ii) Information labeled as "confidential," "private," "for internal use," or similarly marked by the Customer or an affiliate.

(iii) Any other information that the Service Provider should reasonably understand to be of a confidential nature.

41) The Service Provider shall not, without prior written approval by the Customer:

(i) Using Confidential Information, except for the purpose of this Agreement.

(ii) Revealing Confidential Information to its employees, except to those whose knowledge thereof is necessary for the purpose of this Agreement and in a manner that preserves the Customer's best interests.

(iii) Disclosing Confidential Information to any third party or to any subsidiary or affiliated company, except to the extent necessary for the purpose of this Agreement or due to a court order. In such instances, the Service Provider shall notify the Customer before disclosure and make reasonable efforts to uphold the confidentiality of the Confidential Information. This confidentiality obligation remains fully effective indefinitely and survives termination of this Agreement.

Service Provider

Company **GENERATION WORLD LTD,**

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Director

Liubovi V.

Customer

Company

Address for correspondence:

Registration number:

Tax number:

Company web-site

E-mail:

Director